

U L T R A
T H I N
P A N E L

S

STONE
SENSIES
EXCLUSIVE COLLECTIONS

Flexible and strong!

**Real Marble!
2,5 mm thickness.**

**NEW 2020
XXXL SLABS
3000x1700mm
Thickness 3mm**

U L T R A
T H I N
P A N E L

**'Everything you can
Imagine is real.'**

Pablo Picasso



Headquarters in Oostkamp (Bruges), Belgium, founded in 2000 by Julien Vanhollebeke.

Over thirty years of experience in the world of stone and ceramics was used to establish joint ventures with various companies abroad. New products with special niches are created by combining knowhow and specialised machinery.

Today, Stone Consulting is active in Asia, including China, India, Vietnam and Indonesia, and in North Africa, including Tunisia and Morocco.

On our website you will find information about the products we currently stock in our warehouses. Customers can check our available stock online via the website and place their order in real time.



We have developed a unique track and trace system for customers who purchase containers directly from our various partners. This programme allows customers to track the containers from order to delivery by means of an online logbook. At our companies abroad, a team is permanently at your disposal to ship the materials in the fastest and most suitable conditions and deliver them to their final destination all over the world.

After a successful start in 2000, a new milestone was inevitable. In 2010, all the special materials were brought under the branch name 'STONE SENSES'.



Julien Vanhollebeke
(CEO, Founder)

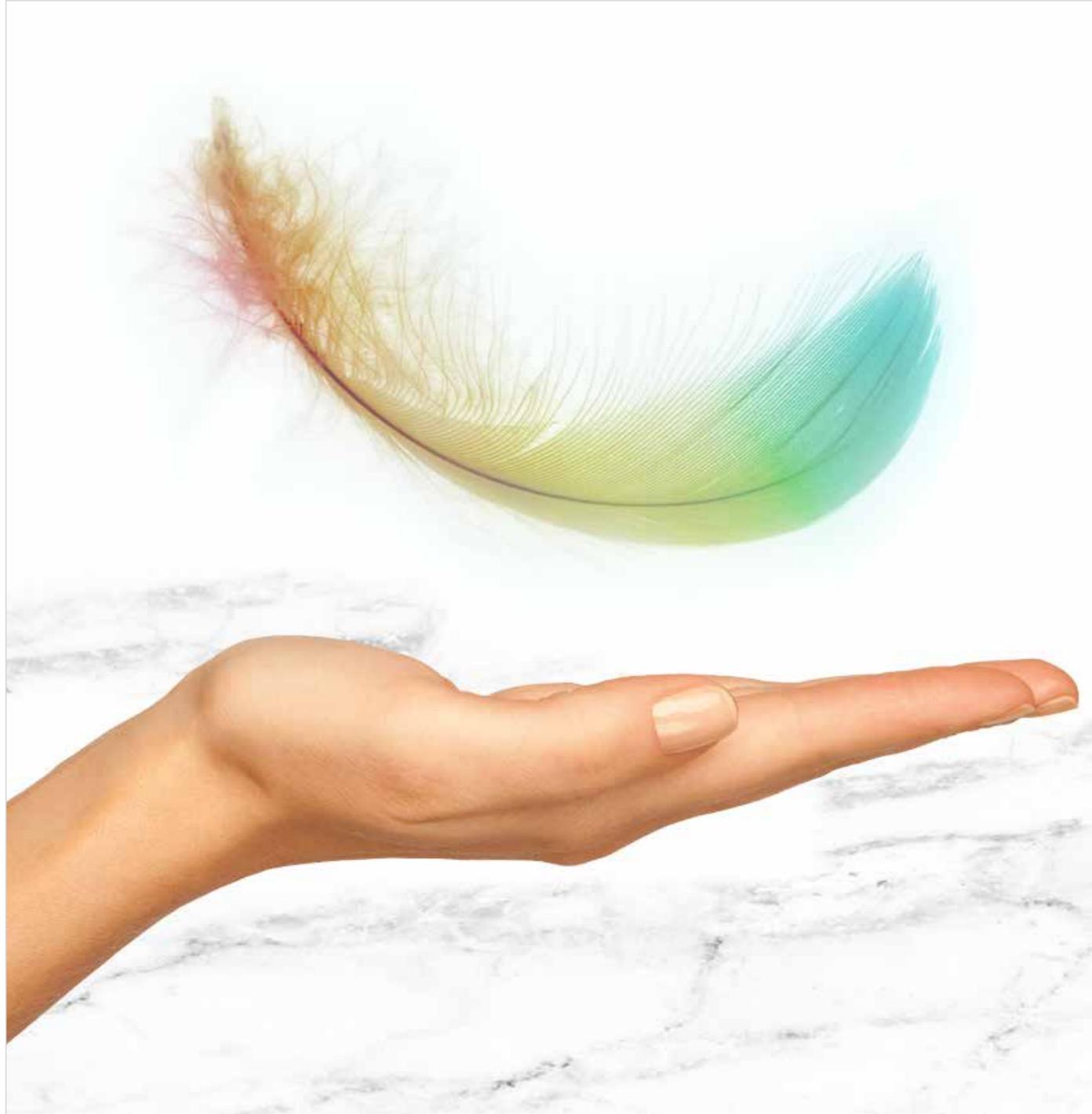
Stone Consulting nv
Gaston Roelandsstraat 16
8020 Oostkamp Belgium
tel. +32(0)50 301410

info@stoneconsulting.eu
www.stoneconsulting.eu

Contents

Introduction	<i>p.1</i>
Contents	<i>p.2</i>
Lift marble to a higher level	<i>p.3</i>
No muscles required	<i>p.4</i>
What are ultra thin panels	<i>p.5</i>
Advantages	<i>p.6</i>
NEW 2020 - XXXL Slabs - 3mm	<i>p.7 - p.10</i>
XXL Ultra Thin Panel - range	<i>p.11 - p.14</i>
Bathrooms	<i>p.15 - p.18</i>
Countertops - Omnex Stone	<i>p.19 - p.20</i>
Countertops - Omnex Stone - Advantages	<i>p.21 - p.22</i>
Countertops	<i>p.23 - p.24</i>
Design objects	<i>p.25 - p.27</i>
Furnitures	<i>p.28</i>
Yachts	<i>p.29</i>
Airplanes - Jets	<i>p.30</i>
Packing	<i>p.31- p.32</i>
Press articles	<i>p.33 - p.36</i>
Download more brochures	<i>p.37 - p.38</i>
General conditions	<i>p.39</i>
Installation and maintenance	<i>p.40</i>
General terms of orders	<i>p.41 - p.42</i>

ULTRA
THIN
PANEL



Lift marble to a higher level.

ULTRA
THIN
PANEL



No muscles required.

What are ultra thin panels ? A dream of every craftsman.

Ultra thin panels are made by fusing thin slabs of stones from first quality solid slabs.
Are you hesitating in making a choice of appropriate surfacing material?
ultra thin panel can be produced in an unlimited choice of limestone, sandstone and onyx.

Domestic and foreign high-end interior and building designers generally believe a new surfacing material should have the character of nature, be environmentally friendly, conserve energy and have stability, be lightweight, large in size and easy to install.
Where can you find this kind of ideal surfacing material? It is called **ultra thin panel**.

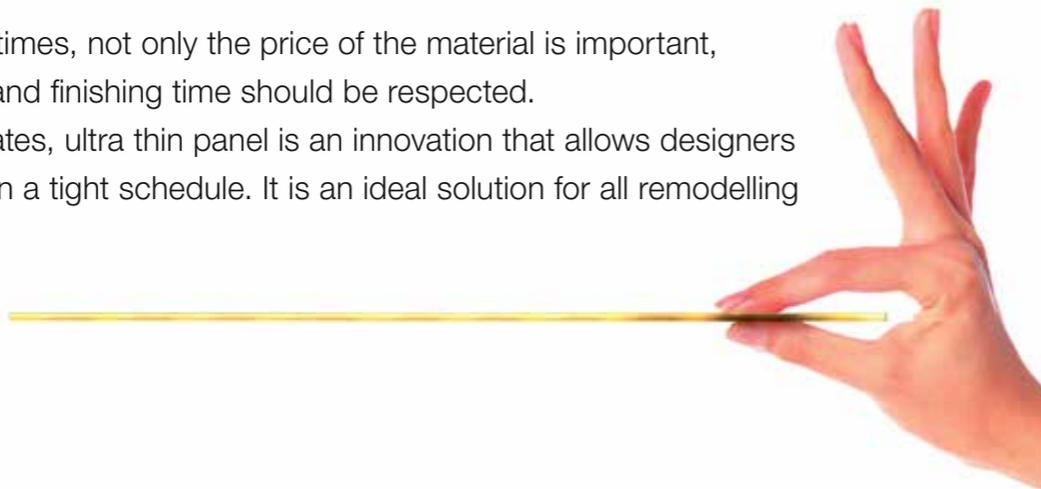
Why you should use ultra thin panels.

An ideal product for renovation that can withstand any price comparison with the traditional placement. Making noble real natural stones user-friendly is a response to the needs of architects and interior designers today.

- Easy and fast placement.
- Easy to clean and maintain.
- Easy and fast installation.
- Lightweight - almost unbreakable.

In these economic hard times, not only the price of the material is important, but also labour, budget and finishing time should be respected.

Using such large-size plates, ultra thin panel is an innovation that allows designers to finish their creations on a tight schedule. It is an ideal solution for all remodelling and rebuilding needs.



- Easy installation, small effort
- Lightweight and strong results
- Solid as a rock, light as a feather
- Fast and easy installation
- Almost unbreakable



NEW 2020

XXXL - Slabs - 3000x1700mm - Thickness 3mm



Ultra thin panel - Calacatta

**NEW 2020
XXXL SLABS
3000x1700mm
Thickness 3mm**

NEW 2020

XXXL - Slabs - 3000x1700mm - Thickness 3mm



Ultra thin panel - Terrazzo - Milinium

**NEW 2020
XXXL SLABS
3000x1700mm
Thickness 3mm**

NEW 2020

XXXL - Slabs - 3000x1700mm - Thickness 3mm



Ultra thin panel - Onyx green

**NEW 2020
XXXL SLABS
3000x1700mm
Thickness 3mm**

NEW 2020

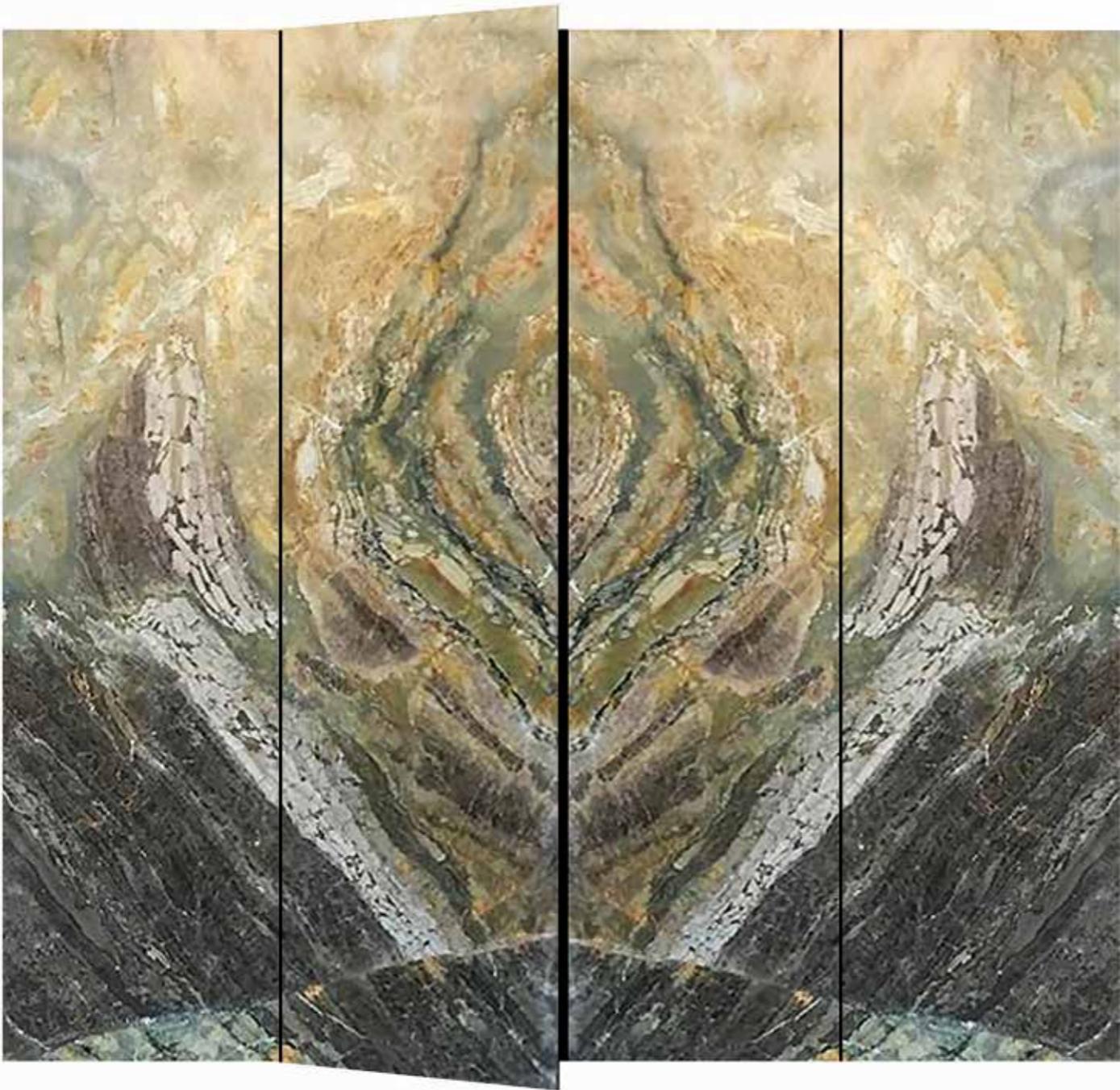
XXXL - Slabs - 3000x1700mm - Thickness 3mm



Ultra thin panel - Sahara brown

**NEW 2020
XXXL SLABS
3000x1700mm
Thickness 3mm**

XXL Ultra thin panel - 2mm*



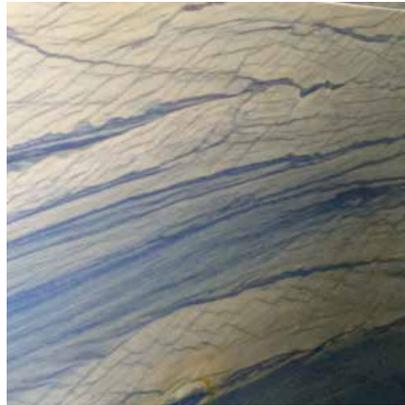
* Not possible on travertine - sandstone - granite.
Pick up and installation always **vertical use**.

XXL Ultra thin panel - 2mm*



* Not possible on travertine - sandstone - granite.
Pick up and installation always **vertical use**.

XXL Ultra thin panel - 2mm*



Azul Macauba



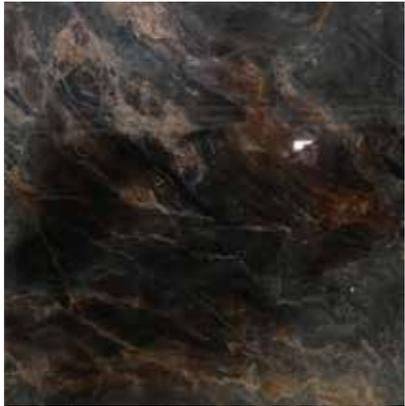
Blue Macauba



Lumix



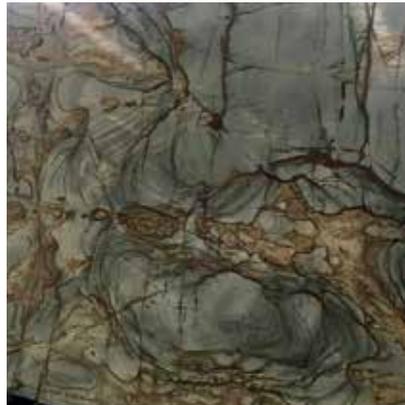
Jatoba



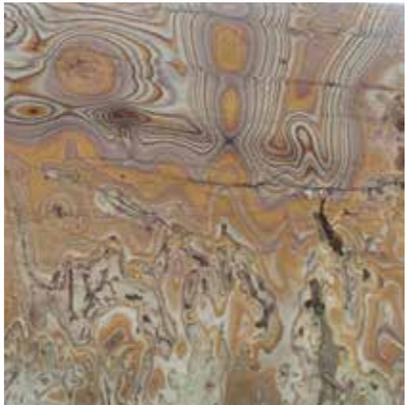
Kylin Fire



Golden Macauba



Roma Imperial



Picasso



Blue Marine

Lenght depends on the sizes of the blocks.

XXL Ultra thin panel - 2mm*



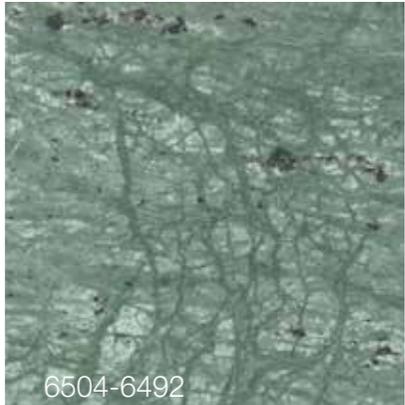
0503-6490

Black marquina



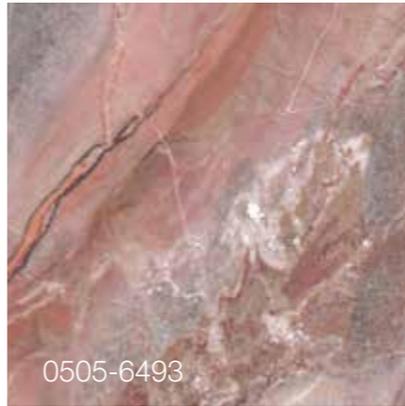
6510-6498

Golden time



6504-6492

Medium green



0505-6493

Louise red



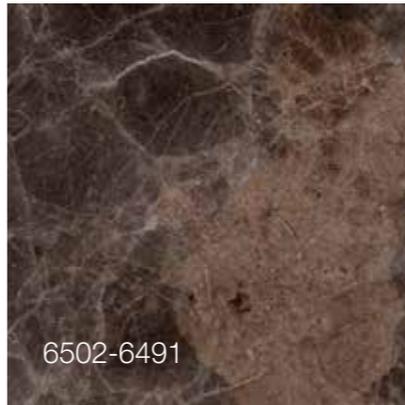
6509-6497

Green onyx



6512-6500

Matrix



6502-6491

Dark emperado



6507-6495

Tea rose



6501-6489

Carrara

Lenght depends on the sizes of the blocks.

Bathrooms



Bathrooms



Bathrooms



Bathrooms



Countertops - Omnex Stone

Omnex Stone = Lightweight panel + Ultra thin marble



LIGHT

Omnex panel will surprise you with his light weight.

Density : 550kg/m³



HIGHLY LOADABLE

The Omnex plate can withstand up to 70kg.



WATER RESISTANT

Countertops - Omnex Stone

Omnex Stone = Lightweight panel + Ultra thin marble



MOULD PREVENTION

In case of excessive humidity in the room the Omnex panel, by its porous structure, will absorb it.

The water will diffuse capillary throughout the panel and prevent the appearance of mold.



STRONG

Light and at the same time resistant.

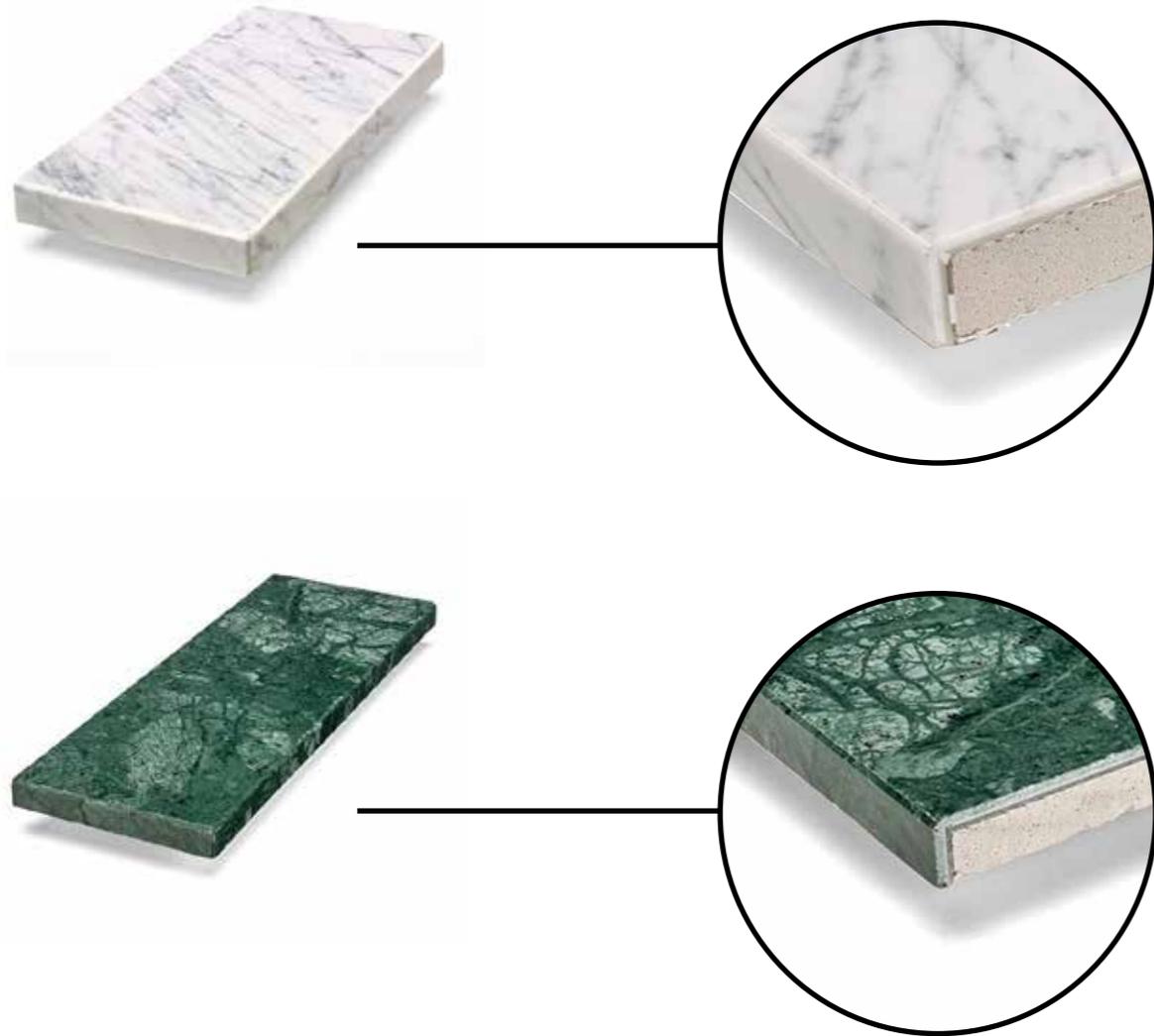


EASY

Easy dot cut with a cutter without dust being released. A real time saving on the site.

Countertops - Omnex Stone

Omnex Stone = Lightweight panel + Ultra thin marble



These panels are processed with a thin layer of natural stone.
Ideal for interior design of bathrooms, kitchens, window tablets and furniture.
Impressive result!

Countertops - Omnex Stone

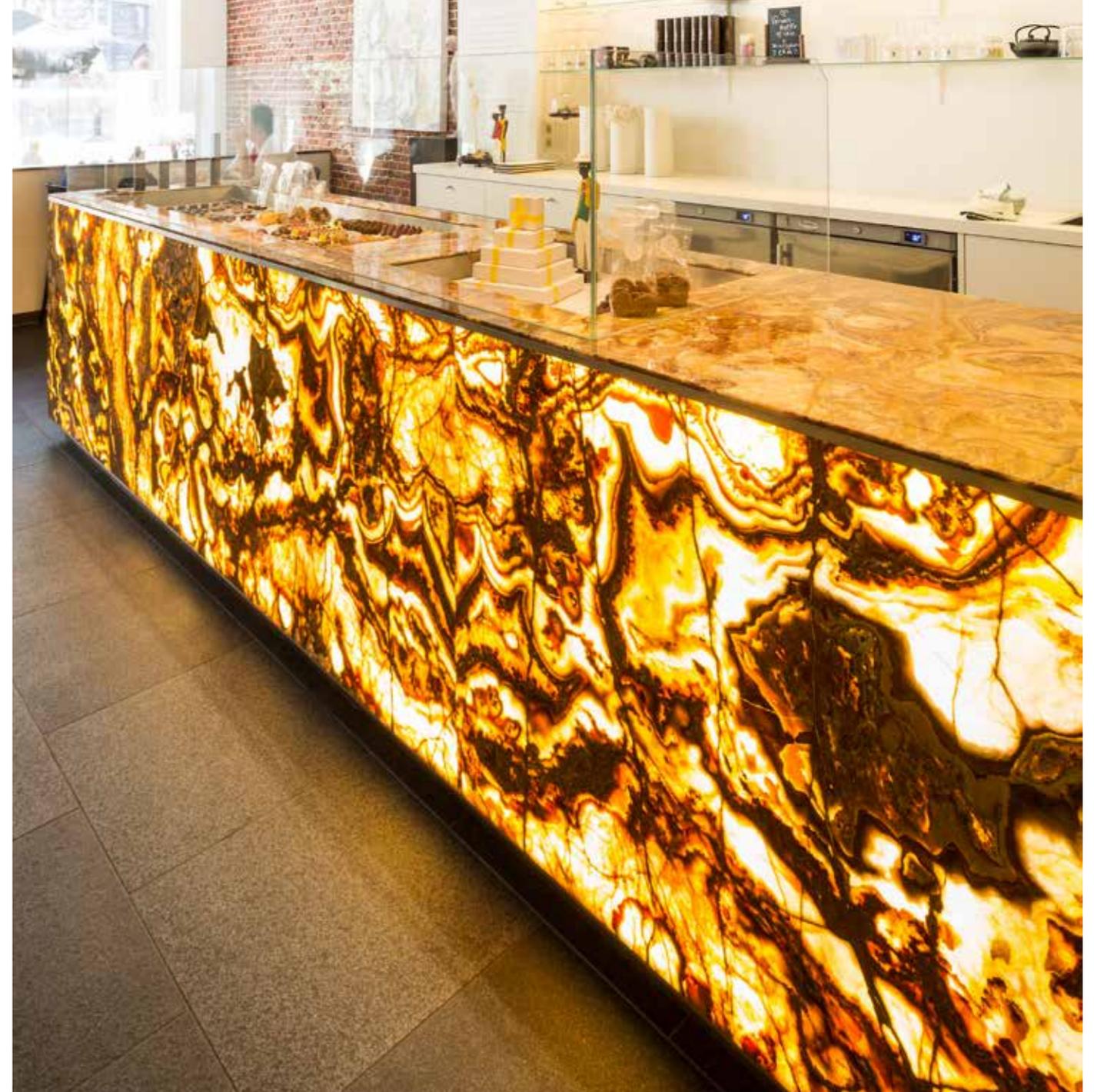
Omnex Stone = Lightweight panel + Ultra thin marble
Advantages

Ultra Thin Panel	+	Omnex Stone
Real natural stone		Multifunctional
Aesthetic		Light
Multi-purpose		Strong
Lightweight		Insulating
Flexible but solid		Environmentally-friendly
Fast and easy installation		Water and frost-resistant
Almost unbreakable		Prevents mould
Easy to clean and maintain		Flexible

Countertops



Countertops



Design objects



Design objects



Design objects



Furnitures



Yachts



Airplanes - Jets



Packing



Press articles

MAXIMALE CREATIVITEIT EN FLEXIBILITEIT MET ECHT MARMER



Met de ultradunne XXL natuursteenplaten, op een drager van nanotechnologie en de 3D-marmopanel platen op een drager van glasvezel, gaat David de uitdaging aan met Goliath. En hoe. Deze technologische innovatie van Stone Senses is een antwoord op de keramische XXL-formaten en staat garant voor creativiteit, flexibiliteit, weinig breuken, een vlotte plaatsing en tijds winst.

De sky is the limit wat de toepassingen van de natuursteenplaten betreft (vloeren, wanden, plafonds, decoratieve elementen...). De 3D-Marmopanel platen blinken bovendien uit inzake akoestische performantie. Het zijn echte natuursteenplaten, geen prints of namaakstructuren, maar duurzame natuursteen, zelfs te gebruiken als bevloeringen met een maatvoering van 1200 x 3000 mm.

Groter, lichter, dunner

De ultradunne XXL natuursteenplaat werd ontwikkeld door Stone Consulting uit Oostkamp. Deze specialist heeft meer dan dertig jaar ervaring en is actief in Azië, China, India, Vietnam, Noord Afrika, Tunesië en Marokko. In de diverse fabrieken worden jaarlijks nieuwe producten en afwerkingen ontwikkeld. Marmocino (natuursteen en terrazzo op keramische drager) ligt aan de basis van deze innovatie. Vijf jaar research en development resulteerde vervolgens in Marmopanel, nu gevolgd door de Ultra Thin XXL platen. Dit is het antwoord op de gemaakte kopieën van de keramische XXL-formaten. Deze 1200 x 3000 mm panelen worden met een speciale kleefstof aangebracht op een drager van nanotechnologie en een 3D glasvezel. Dikte van de Ultra Thin platen: van 1 mm tot 3 mm, van de 3D Marmopanel platen: van 8 mm tot 100 mm.

Echte, duurzame schoonheid

Natuursteen heeft een ziel. Het materiaal leeft, is uniek en duurzaam. Dit in tegenstelling tot imitaties, hoe goed ze soms ook zijn. De ultradunne XXL natuursteenplaten openen een nieuwe wereld van mogelijkheden, waarbij ze inspelen op de trend naar grote formaten en het gebruik van natuurlijke materialen. Ze kunnen naar wens gecombineerd worden op de vloer, de muur en het plafond. Badkamers, werkbladen, designobjecten, meubelen en zo verder behoren tot de vele toepassingen. Ze zijn ook zeer toepasbaar in situaties waar gewicht en luxe een rol spelen. We denken aan jachten en scheepsbouw in het algemeen, of zelfs privévliegtuigen. Wie weet is de binnenbekleding van je wagen straks ook natuursteen?

En de prijs? Bij aankoop van de platen situeert die zich in een hoger segment dan de traditionele natuursteenplaten en de geïmiteerde keramische platen van dezelfde grootte. Maar dat prijsverschil wordt ruim gecompenseerd door de lichtheid, flexibiliteit, betere en goedkopere verwerking en uiteraard de veel snellere plaatsing. Want time is money.

Créativité et flexibilité maximales avec les dalles ultra-minces en pierre naturelle XXL et les panneaux 3D Marmopanel Marbre véritable, pas d'imitation

Avec les dalles ultra-minces en pierre naturelle XXL sur support nanotechnologique et les panneaux 3D Marmopanel sur support en fibre de verre, David relève le défi de Goliath. Et comment. Cette innovation technologique de Stone Senses répond aux formats XXL de la céramique et offre une garantie de créativité, de flexibilité, de faible risque de casse, de pose rapide et de gain de temps. En termes d'applications, seul le ciel constitue une limite (sols, murs, plafonds, éléments décoratifs...).

Les panneaux en pierre naturelle 3D Marmopanel se distinguent également par leurs performances acoustiques. Ce sont de vraies pierres naturelles, et non pas des imprimés ou des imitations. Il s'agit de pierres naturelles pouvant être utilisées comme carrelages, avec des dimensions de 1200 x 3000 mm.

Plus grand, plus léger, plus mince

La dalle ultra-mince en pierre naturelle XXL a été mise au point par Stone Consulting d'Oostkamp. Ce spécialiste a plus de trente ans d'expérience et est présent en Asie (Chine, Inde, Viêt-Nam) et en Afrique du nord (Tunisie et Maroc). De nouveaux produits et finitions sont développés chaque année dans les différentes usines (voir les nombreuses brochures sous format électronique sur www.stoneconsulting.eu). La dalle Marmocino (pierre naturelle et granito (terrazzo) sur support en céramique) est à la base de cette innovation. Cinq années de recherche et de développement ont ensuite abouti à Marmopanel, désormais suivi des dalles ultra-minces Ultra Thin XXL (en marbre véritable, et non pas une imitation). C'est la réponse aux copies des formats XXL en matière de céramique. Ces panneaux 1200 x 3000 mm sont apposés à l'aide d'une colle spéciale sur un support nanotechnologique ou encore en fibre de verre 3D. L'épaisseur des panneaux Ultra Thin est de 1 à 3 mm et celle des panneaux Marmopanel 3D, de 8 à 100 mm.

Installation plus rapide

Les dalles en céramique XXL nécessitent une attention particulière lors de la pose. Les problèmes couramment rencontrés sont la casse et le poids, sans oublier les imprimés identiques récurrents.

Les dalles ultra-minces en pierre naturelle XXL offrent le grand avantage d'être particulièrement souples et d'être de véritables pierres naturelles. Elles peuvent être facilement manipulées et le risque de les casser est minime. Cela rend du même coup le travail du professionnel plus simple et plus agréable. Ce n'est pas sans intérêt à une époque où travail, budget et planification sont étroitement liés. Les panneaux 3D Marmopanel présentent, en outre, une excellente isolation thermique et acoustique. Grâce à l'utilisation de colle spéciale, ils sont totalement résistants au feu. Ils constituent également une solution innovante pour les rénovations où l'épaisseur est importante. Ils représentent aussi un remplacement approprié au panneau de pierre naturelle sur support aluminium en nid d'abeille, du fait de son poids et de sa flexibilité de mise en œuvre.

Vraiment belle et durable

La pierre naturelle a une âme. Elle est vivante, unique et durable. Et ce, contrairement aux imitations, quelle que soit leur qualité. Les dalles ultra-minces en pierre naturelle XXL ouvrent un nouveau monde de possibilités, et répondent à la tendance aux grands formats et à l'utilisation de matériaux naturels. Elles peuvent, au choix, être appliquées au sol, au mur ou au plafond. Les salles de bain, les plans de travail, les objets design, les meubles, etc. font également partie des nombreuses possibilités. Elles conviennent aussi particulièrement aux situations dans lesquelles le poids et le luxe ont de l'importance. Nous pensons ici aux yachts et à la construction navale dans son ensemble, voire même aux avions privés. Et, qui sait, le revêtement intérieur de votre voiture sera peut-être bientôt en pierre naturelle ?

Et le prix ? Lors de l'achat des dalles, il se situe dans une fourchette de prix plus élevée que pour des dalles de même taille en pierre naturelle traditionnelle ou en céramique d'imitation. Cependant, la différence de prix est plus que compensée par la légèreté, la flexibilité, la mise en œuvre meilleure et moins chère, et bien sûr la pose beaucoup plus rapide. En effet : time is money.

Press articles

Maximum creativity and flexibility with UltraThin XXL and 3D MarmoPanel natural stone

Real marble, not fake

With the UltraThin XXL natural stone panels fitted on a nanotechnology support and the 3D MarmoPanels installed using a glass fibre support, David is clearly taking on Goliath. And how! This technical innovation from Stone Senses is the answer for installing ceramic XXL formats and guarantees creativity, flexibility, few breakages, quick installation and time saved. The sky's the limit regarding applications (floors, walls, ceilings, decorative elements, etc.).

As well as that, the 3D MarmoPanel natural stone panels also excel when it comes to acoustic performance. They are real natural stone panels, neither prints nor fakes, and are simply long-lasting natural stone that can even be used for flooring with dimensions of 1200 mm x 3000 mm.

Larger, lighter, thinner

The UltraThin XXL natural stone panels have been developed by Stone Consulting, based in Oostkamp in Belgium. This specialist firm has more than 30 years' experience and operates in Asia, China, India, Vietnam, North Africa, Tunisia and Morocco. Each year new products and finishes are developed in various factories (see the many e-brochures at www.stoneconsulting.eu). Marmocino (natural stone and terrazzo on a ceramic base) is behind this innovation. Five years of research and development has resulted in the MarmoPanel, followed by the UltraThin XXL panels (real marble, not fake). This is the answer to copies made of the ceramic XXL formats. These 1200 x 3000 mm panels are applied to a nanotechnology support and 3D glass fibre using a special adhesive. The thickness of the UltraThin panels: from 1 mm to 3 mm and for the 3D MarmoPanel panels: from 8 mm to 100 mm.

Easier installation

XXL ceramic tiles require special care when being installed. Frequent problems include breakages and weight, apart from the repetitive, identical prints.

The UltraThin XXL natural stone panels offer a great advantage in that they are exceptionally flexible and made from real stone. They can be more easily manipulated with the chance of breakage being kept to a minimum. It makes the tradesman's work lighter and easier at a stroke. Of course this is relevant whenever labour, budget and planning together have to be reckoned with. In addition the 3D MarmoPanels provide excellent thermal and acoustic insulation. Because a special adhesive is used, the panels are fully fire resistant. They also provide an innovative solution for alteration work where thickness is important. They are also a suitable replacement for the natural stone support on an aluminium honeycomb panel thanks to the weight and flexibility when installing.

Real, long-lasting beauty

Natural stone has a soul. The material is alive, unique and long-lasting. This in contrast to imitations, no matter how good they are. The UltraThin XXL natural stone panels open up a new world of opportunities, which reflect the trend towards larger formats and the application of natural materials. The panels can be combined according to preferences and used on floors, walls and ceilings. They can be used in bathrooms, worktops, designer objects and furniture for example. They can also be used in situations where weight and luxury play a significant role. This could be yachts and shipbuilding in general, or even private aircraft. And who knows, maybe you want to use it in the interior of your own car!

And the price? When purchasing these panels, they come under a higher pricing segment when compared to traditional natural stone plates and imitation ceramic plates of the same size. The price difference is easily compensated for by the light weight, flexibility, better and cheaper to install and of course the faster installation. Indeed: time is money.



From evolution to revolution.

"Because no matter how good the imitations are, real stays real and fake stays fake"

XXL Ultra Thin. Real stones.

A new world of possibilities.

Download our digital brochure 'Ultra Thin Panel' on stoneconsulting.eu



Download more brochures of our exclusive stones by clicking on the cover.



Download more brochures of our exclusive stones by clicking on the cover.



ETHICAL TRADING & HEALTHY ENVIRONMENT POLICY

- Employment is freely chosen with no forced, bonded or involuntary labor.
- Workers have the right to join or form trade unions of their own choice and to bargain collectively.
- A safe and healthy working environment is provided.
- Child labor is not engaged.
- Wages always enough to meet basic needs and to provide some discretionary income.
- Working hours are not excessive and comply with national laws and benchmark industry standards.
- Workers are treated equally regardless of race, caste, national origin, religion, age, gender, marital status sexual orientation, union membership or political affiliation.
- Regular employment for individuals is provided where work is ongoing.
- No harsh or inhumane treatment of workers.
- Physical abuse (or threat of) other harassment including verbal abuse or intimidation prohibited.

Owing a great deal to society, Our group firmly believes that 'human beings are at centre of all the developmental activities' and hence it discharges its social responsibility for welfare and well-being of the employees and society at large and at the same time encourages Employee Volunteering leading to employee's satisfaction and corporate sustainability.

General conditons

1. General information relating to our products

Optical variations and nuances in colour may occur compared with the exhibited or illustrated products in our catalogue or on the exhibited samples at our distributors. Changes in colour may occur due to climatological influences. Veins, pores and hairline cracks are an integral part of the surface of natural stone and are not a reason to complain or reject the products, or for a reduction in price. The names of the products are also in no way related to the geographical origin.

2. Information about specific products in our range

For all products delivered loose or in big bags, as well as all products delivered in crates, we can only give indicative figures calculated on the average or the indicative weight. Reasons beyond our control (such as rain, snow, irregular cobble thicknesses) may affect the number of pieces per m² and the weight/tonne. We are therefore unable to accept any complaints if the difference is less than 5% compared with the indications given by us. If the difference is greater than 5% to the detriment of the customer, we can only accept your complaint with the approval of the sales department. For grey Kandla cobbles, it is possible that after being installed, some of the cobbles display beige or brown marks. This is a natural phenomenon specific to grey Kandla stone and does not affect the quality of the stone. This phenomenon will quickly decrease after several periods of frost.

Products of a certain length (such as marginal strips, palisades, steps, etc.) are more difficult to produce without minor repairs with a repair cement on a synthetic base. These minor repairs are perfectly acceptable in the world of natural stone and therefore give no grounds for complaint.

Honed tiles are much more susceptible to scratches. We therefore recommend using protective caps beneath your garden furniture, barbecue, etc.

3. Advice prior to ordering

An important tip: always order 5% more material than you have measured for.

There can be up to 5% breakage or dimensional variation in every order of natural stone. Broken tiles can always be used where cut tiles are required and are therefore not wasted. Be sure therefore to order extra to allow for this breakage. Any back-orders are entirely at the buyer's expense. Broken tiles should always be kept available. The larger the tiles, the more cutting may be required. Bear this in mind. An advance payment of 50% must be paid for orders of special custom work not in our normal range. Also, these special orders may not be cancelled.

Delivery dates for items not in stock are indicative and dependent on influences over which Stone Consulting (Stone Senses) has no control. You are not entitled to cancel the order if these indicative delivery dates are exceeded.

To minimise colour and dimensional variations, we recommend installing orders in one go so that the work can be carried out in one go. For larger sites we recommend ordering 3 months in advance so that the material can be produced and delivered all at once.

4. Product returns

Collected or delivered products are never taken back, except in the case of an error on the part of Stone Consulting (Stone Senses).

Exceptions can only be allowed with the written consent of our sales department. All returned products are reduced by 20% in value and should be in perfect condition and in the original packaging. Any costs incurred by the return (transport, pallets in poor condition, etc.) are invoiced in full.

Installation and maintenance.

1. Installation tips - ATTENTION: INSTALLATION = ACCEPTANCE OF THE PRODUCTS

Dimensional variations in relation to the locally prevailing standard may occur in natural stone. The national standards of the country of origin may differ from European standards. There should not be any problems if the products are installed as prescribed by the BBRI in Belgium or other equivalent local regulations. The tiles should always be inspected and cleaned prior to installation. Once the product has been installed, no further complaints will be accepted. During installation, please always mix products from different packs together to obtain a natural variation in colour. Only white cement and pure washed sand must be used. Natural stone has a certain porosity, and the stones may discolour or display marks if yellow or red sand and grey cement are used. On a watertight base, always maintain a gradient of 1.5 cm / running metre. Complaints will only be considered if the complaint is visible from at least 2 metres without backlight and the products are dry.

Any complaints must be made in writing to Stone Consulting (Stone Senses) within 8 days of delivery.

We also recommend taking photos and not using these products. We consider the products to have been approved from the time they are installed, and from that point on we will also no longer accept any complaints due to visible defects.

Hidden or invisible complaints that cannot be identified on delivery are declared no longer admissible 3 months after the date of delivery. Our teams can no longer visit the site without having first received photos. Our many years of experience have taught us that many problems can be resolved straightaway over the phone with the help of photos and one or two useful questions.

2. Tips for joints

We always advise installing all stones with a joint of at least 4 mm. Any dimensional tolerances and stresses associated with differences in temperature can thus be avoided. If installing on split, a 2 mm joint is sufficient. The choice of joint and joint sealer should be determined before installing the tiles. The base and joints should have the same porosity. If you opt for non-expansible joints, expansion joints should be provided at each wall. For large terraces we recommend installing expansion joints every 5 metres. If you are planning a screed or caisson in concrete, you should also plan the same expansion joints as for your tiles.

We advise against adding aggregates to your joint mixture. Certain aggregates prevent moisture from evaporating and can therefore cause marks on your tiles.

Certain joint mortars leave traces on your tiles, so carry out a test before applying the mortar to the entire surface (see result after 24 hours). In this way you will avoid unpleasant surprises when cleaning after jointing.

3. Tips for installing certain products.

Travertine-type limestone for outdoor use (thickness 3 cm) is much more sensitive to meteorological changes and must therefore be glued according to the butter principle (i.e. glue bottom of tile and screed along both sides). The gradient of 1.5 cm per running metre must be maintained. For the joints we recommend ragging them with a ready-to-use product based on white cement, or with a mixture based on white cement. Ragging should be done with a puller to compact all the small holes in the tile. After drying, we recommend applying a double protective coating to saturate all the pores in the tiles.

Cleaning should be with a nourishing non-acid soap of the Marseille type.

For lime rocks (e.g. bluestone, slate, travertine, etc.) we recommend installing these on a thin sand cement and never on a bed of gravel, which could break the stones. We strongly advise against installing these tiles on tile supports. If you are installing large tiles (more than 40/40) on tile supports, we recommend using an extra tile support in the centre beneath the tile.

Rustic tiles are aged in a drum instead of by vibration to give a rustic appearance. It is therefore normal for small pieces to have broken on the edges and surface.

4. Tips for maintenance

De-icing salts, acids or other aggressive products are not recommended on natural stone as they could damage the tiles irreparably.

We always recommend testing a maintenance or protective product on a small area first (see the result after 24 hours). There are various types of natural stone and as many maintenance products that could damage your tiles.

Limestone (bluestone, slate, travertine, etc.) ages much more quickly than harder types of stone such as sandstone or granite. Limestone therefore requires more maintenance if you want to prevent the rapid ageing of your stone or the emergence of tiny hairline cracks. To counter this ageing process, the stone must be nourished with specific maintenance products for natural stone or with a natural soap (Marseille soap).

Besides this classic but necessary maintenance, you can gently scour your terrace every 4 years. This ensures that the pores are largely compacted (so fewer scratches appear) and the colour is refreshed. However, the tiles still require regular maintenance and nourishment. The Stone Consulting (Stone Senses) guarantee is limited to technical defects, provided a minimum degree of maintenance is observed. Stone Consulting (Stone Senses) cannot be held responsible for the aesthetic development of your project. All materials (natural or other) should receive normal maintenance to maintain their beauty.

General terms of orders

GENERAL TERMS OF ORDERS

According to information mentioned hereby (on this side or the reverse side) we have established this order Form as Our Sales conditions. All prices mentioned are VAT and packing exclusive. In case of quantities below 50 m², a supplement will be charged as per our price list. The delivery time will be defined as accurately as possible. However, we cannot be held liable for any delays caused by force majeure or overdue invoices. Consequently we do not have any responsibility for any damages. We can deliver slabs (if you are in the regions defined in our price list) with a minimum quantity of 10 pieces or less provided a supplement is paid. We will invoice packing of tiles per crate and or pallet as per the conditions in our price list. Overordered or wrongly ordered goods will not be taken back. Custom work will be packed to allow for safe transportation. These costs. At a minimum rate as per our price list, cannot be recovered or credited. All delivery addresses need to be fully accessible by our 33 ton truck measuring 19m. Discharging our truck is only done from a paved road. Any other delivery conditions or expectations will be, if at all feasible, charged at an extra cost. In case of orders of goods that are not currently stocked or that have a delivery time of over 4 weeks, we may ask you to pay a deposit of 50% of the total value. The remainder needs to be paid upon delivery without discount. Orders for not currently stocked products cannot be changed or cancelled after one week of order confirmation. Please do not change the Pro Forma invoice, otherwise we may refuse these changes without prior notice. Confirmed orders will be binding without further notice after 5 working days. In case of cancellation we will invoice 30% of the total value in case of stock goods and 100% of the total value in case of custom work and not currently stocked products with a minimum of 370 €.

GENERAL TERMS OF SALE

1. Orders are considered to be definitive after written confirmation by our company. It is explicitly agreed upon that all pre-printed terms and conditions on the order forms of our customers, even if they expressly refer to the present order form, shall be considered non accepted unless they are subject to a special agreement made in written on beforehand.
2. The goods are transported at the risk of the purchaser, even in case of Franco delivery.
3. Control of the goods is made by the purchase before loading in the case of collection of the goods (ex Works) and shall be done at the latest at the moment of delivery (unloading). Complaints shall not be accepted afterwards.
4. All other complaints, ... referring to invoices, shall be made within eight days of the invoicing date and can not be accepted after this term.
5. Each sale is made under reserve of good references. We shall always be entitled, during the course of the agreement, to claim and obtain satisfactory guarantees for the good execution of the Sales agreement.
6. Measurements and colours are indicative and a difference shall be tolerated against samples or between deliveries as long as these differences are within the fixed WTCB norms. We advise to mix the tiles before installation, so as to obtain the best possible colour harmony. Complaints as to colour differences or other defects shall never be admitted after installation of the tiles.
7. All our invoices are cash payable, in Oostkamp, unless otherwise agreed upon (in written). Sending the invoice is valid as a reminder against payment on the due date. Any delay in payment may consequent in immediate and irreversible judicial collection of the due sum, increased by 1% interest per started month.
8. Our agents and representatives are not be entitled to take payments and the amounts paid to those persons shall not be considered as due payment to the seller.
9. All costs for collection, including judicial and extra-judicial notices, shall be paid by the purchaser according to the latest EU legislation.
10. Default of payment on the maturity date shall entitle us, without any notice or other juridical forms, to suspend all orders and agreements in course, even to cancel them without any previous notice. The seller shall be entitled to take property of the goods, even after delivery, until full payment of the invoice. After processing of the goods, our property rights pass on to the new objects for the value of the goods supplied by us.
11. Any defect ascertained in our product scan result in nothing more than the mere replacement of the delivered and not processed goods. The replaced goods remain our property.
12. All goods subject to be taken back need to be in good condition and will only be credited at 75% of their invoiced value provided the explicit approval of our management staff. Goods that are not standard in stock, all granites and all processed stones are never taken back. We will also refuse any quantities amounting to a Total of less than 250 €. Only goods that are totally free from mortar or glue residue, that have not been cut, will be credited after warehouse inspection. This may cause a discrepancy in the Total number of goods taken back and the final credit note, these goods that are not included to the Total amount of the credit note, will remain in our warehouse for another 4 weeks for the customer to be collected. After this period these goods will be destroyed. Taking goods back will be conditional in all cases. Our drivers and warehouse staff are not entitled to Judge if goods are subject to be taken back. In case of refusal to take back the goods, these will

remain at your availability for a period of 4 weeks after written notice. After this term the goods will be destroyed.

13. In default of payment at the maturity date due to negligence or bad will, the outstanding balance shall be increased as of right with 15 % and a minimum of €100 as a conventional damage clause and without any previous notice being required.
14. The purchaser is considered to know our general terms of sale and by the mere fact of purchasing the goods is considered to have accepted them as part of the agreement.
15. All disputes related to the existence and the Of our agreements shall be exclusively settled by the Courts of Brugge, Belgium.
16. We can not be held responsible for the consequence of our tiles if they are installed on floor-heating and spaces open to frost.
17. For between customer (buyer) and STONE CONSULTING NV (seller) it is explicitly agreed that the liability on the delivered goods by STONE CONSULTING NV is limited to all proven defects to its products, more precisely on the hidden flaws, to a maximum period of 24 months after delivery date. After a period of 24 months from installation date, no claim of any kind will be accepted nor be subject for discussion. After this period any connection between buyer and seller will be considered to be completely terminated and finalised for this particular Sales. In case of proven damage, within a period of 24 months from delivery date, due to a hidden fault, a maximum compensation from the seller to the buyer will be the replacement of the product or an equal value. No other additional cost and/or costs due to consequential damages will be subject to compensation.
18. Pieces made by us (tailor made) shall be invoiced per square, cubic or linear metre. All finishing's to the surface and sides are not included and will be invoiced separately.
19. For complementary terms and conditions please refer to our basic price list on the pages where to the invoices and other forms always considered to be known by the purchaser. The basic price list having been handed over to the purchaser.
20. Belgium law is applicable.



STONE
SENSIES

EXCLUSIVE COLLECTIONS

Member of



belgian natural stone federation



Powered by:

www.stoneconsulting.eu

info@stoneconsulting.eu

+32 (0)50 30 14 10